Business partners' terms and conditions

General terms of use

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General terms of use

Our company is one of the most successful online trading companies in the world. Our commitment to high standards of ethics is one of the key factors that will ensure our continuing success. Our business principles summaries the values that underpin our work.
These terms and conditions together with the additional terms applicable to you (collectively called the "Business Terms") should be read with the rest of the documents comprising the Terms: affiliates and introducing brokers, API user or payment agent Terms. If you submit an application to become our affiliate, introducing broker, API user, or payment agent, you are agreeing to all the Terms. If you are submitting the application on behalf of a company or another entity, you warrant that you have the full legal authority to do so and to bind that entity to the Terms.

1. Code of conduct

1.1. General

1.1.1. In cases where you are unwilling or unable to abide by our principles, we reserve the right to withdraw from our business relationship.

1.2. Legal and regulatory compliance

1.2.1. You are responsible for making sure that you comply with any applicable laws, rules, and regulations in the countries in which you operate. These include laws relating to advertising, data protection, privacy, and social responsibility amongst others.

1.3. Responsible trading

1.3.1. You should encourage your referrals to build up their expertise with a demo account in order to experiment with the system free of charge rather than trading with real funds straightaway.

1.3.2. You will help clients attain a clear understanding of the risks that apply to our services. You will explain to them that winning is never guaranteed, trading can be addictive, and they must trade only with money that they can afford to lose and never with borrowed funds. They should put a limit on their winnings and never trade when they are tired or under the influence of alcohol or medication.

1.4. Transparency

1.4.1. Any description of trading digital options or other descriptions of our products and services that you provide for clients should be detailed, fair, clear, and not misleading.

1.5. No bribery

1.5.1. You must not pay or accept bribes in any form, including any benefits in kind and/or financial payments. This prohibition of bribes includes offering bribes to or accepting bribes from government officials and/or persons in positions of responsibility in the private sector.

1.6. Anti-money laundering

1.6.1. We do not permit our products or payment facilities to be used for facilitating money laundering, terrorist financing, or any other criminal activities.

1.6.2. If you suspect that a client is using money that has been acquired dishonestly, you must inform support@inzo.co as soon as possible. In such cases, we may decide to conduct checks on the client's status and background.

1.6.3. If we require you to do so, you will conduct Know Your Customer (KYC) checks on clients.

1.6.4. You are required to inform clients who are employed in the banking and/or finance sector that they may not conduct trades through our website without the knowledge of their employer. They must check that any such trading is in accordance with their employer's policies.

1.6.5. You must ensure that any potential clients are aware that we prohibit all forms of insider trading. This means that clients are not permitted to trade on the basis of inside information, or knowledge that is not publicly available. Such knowledge may include, for example, confidential information gained through their work. If you have any suspicion that any such trading is taking place you must inform *support@inzo.co* as soon as possible.

1.7. Conflicts of interest

1.7.1. You must avoid conflicts of interest. For example, you must not compete with us, either directly or indirectly, or use the knowledge you gain as a result of your relationship with us to help anyone else compete with us.

1.7.2. If an actual or potential conflict of interest arises during the course of your work, you must report it to *support@inzo.co* as soon as possible.

1.8. Books and records

1.8.1. You must ensure that you fill in all records that reflect your business transactions accurately and in as much detail as required.

2. Communication with us

2.1. You can send any general communications to *support@inzo.co* if you are an affiliate or introducing broker, *support@inzo.co*.

2.2. Any notices you wish to send pursuant to the Terms, or any complaints you wish to make, should be in writing and should be emailed to *support@inzo.co* as well as the email address mentioned in the previous clause.

2.3. An email notice shall be presumably and sufficiently served upon the successful receipt of the email. If the email is sent on a non-business day, it shall be deemed to have been received on the next business day (Monday to Friday UTC+8).

2.4. It is your responsibility to make sure that you are able to receive any emails we send you.

3. Marketing and advertising

3.1. You shall not target any clients who are below 18 years old through any marketing, advertising, and promotional activities you undertake.

3.2. You shall not develop and implement marketing, advertising, and promotional activities that infringe any laws, rules, regulations, or codes of practice relating to marketing, advertising, and promotional activities applicable under the authority of any regulatory body, government agency, or law enforcement authority in any of the jurisdictions in which you operate or target business.

3.3. You shall not purchase or register any keywords, search terms, or other identifiers for use in any search engine, portal, sponsored advertising service, or other search or referral services that are identical or similar to any of our trademarks or trade names that include the word 'Inzo' or any of its variations.

3.4. You must make sure that you do not place any digital advertisements on websites that provide unauthorized access to copyrighted content.

3.5. We do not tolerate the distribution of any irrelevant or unsolicited messages sent over the internet to a large number of users for the purposes of advertising, phishing, or spreading malware ("Spam"). If you issue, produce, forward, or otherwise distribute any form of Spam, your account may be placed under review and all funds due to you may be withheld until your account is investigated. Since we are liable to pay fines for Spam and might endure damages to our reputation with clients, we may deduct any damages, costs, or associated expenses from your account ("Spam Costs").

If this happens, the amount that is determined will be fair and seen as final and acceptable based on good faith. This amount is collectable by law and your registration as our affiliate indicates that you agree to accept it as fair and reasonable.

3.6. If your account balance is not enough to compensate for any Spam Costs as mentioned in the previous clause above, we reserve the right to investigate alternative means for obtaining payment. For example, if your affiliate activity has generated purchasing accounts, we may not pay you commission for these accounts until the amount that you owe us for any Spam Costs has been cleared.

4. Representations and warranties

4.1. You affirm that you have, and will retain, any required rights, titles, and authorities to grant us any necessary rights and licenses and perform all obligations under these Business Terms.

4.2. You affirm that you have obtained and will maintain all necessary licenses and consents to operate within any laws, rules, and regulations applicable under the authority of any regulatory body, government agency, or law enforcement authority of the jurisdictions in which you operate or target business.

4.3. You acknowledge that you are independent of us, and that agreeing to the Terms will in no way create any partnership, joint venture, agency, franchise, sales representation, or employment relationship between us. You will have no authority to make or accept any offers or representations on our behalf. You will not make any statement, whether on your website or otherwise, that would reasonably contradict anything set out in this clause.

4.4. You understand that the relationship between you and us is not exclusive, and that we may enter into similar relationships with any other parties.

4.5. You affirm that your website(s) or promotional materials shall not contain any material that may be deemed to be defamatory, pornographic, unlawful, harmful, threatening, obscene, harassing, racially, ethnically, or otherwise objectionable, discriminatory, violent, politically sensitive, or otherwise controversial or in breach of the rights of any third party (e.g. copyright, patent, trademark, privacy, publicity, or other proprietary rights of any person or entity).

4.6. You warrant that you are not aware of anything that will, or might reasonably be expected to, prevent or obstruct you from performing any of your obligations under the Terms, in the manner and at the times contemplated by these Terms.

4.7. You warrant that all the information that you have provided to us during the sign-up process is true, correct, and not misleading.

4.8. We provide our website on an ‘as is’ and ‘as available’ basis and give no warranty that our website will be free of errors, that any errors will be corrected, or that our website is free of any third-party interferences such as hackers or any other harmful components that arise outside of our control.

4.9. We make no claims that our website will be available on an uninterrupted basis or that an error-free service will be provided. We will not be liable for the consequences of any such errors or interruptions.

5. Indemnity and liability

5.1. You shall indemnify us and hold us harmless for any and all losses, demands, claims, damages, costs, expenses (for example, consequential losses, loss of profit, and reasonable legal costs, if applicable), and liabilities that we might suffer or incur, directly or indirectly, in consequence of your, or any of your employees’, breaches, non-performance, or non-observance of any of your obligations or warranties under the Terms.

5.2. If we become aware that you are breaching any provisions set out in the Terms, in addition to any other right or remedy available to us under the Terms or any applicable law, we shall have the right to immediately revoke your privileges as our affiliate, and/or introducing broker, and/or API user, and/or payment agent as the case may be. You hereby completely and irrevocably waive any rights and claims against us and release and indemnify us, any member of our group of companies, our directors, officers, shareholders, employees, or websites from any liability if we take any such action against you.